

Impact	Stakeholder	Communication Method	Com. Frequency	
Direct Economic Impact	Employees	Trainings	Throughout the year	
		Corporate Social Responsibility Activities		
		meetings		
		Internal Events		
		Corporate Internal Communication		
		Surveys		
		Corporate Website		
		Sustainability Reports		Once a year
	Customers	Corporate Website	Throughout the year	
		Fairs		
		Public notices		
		Written and visual media		
		Social media		
	Suppliers	Supplier Meetings	Throughout the year	
		Supplier Visits/Audits		
		Corporate Website		
		Sustainability Report		Once a year
	Investors	Investor Presentations	Throughout the year	
Investor Meetings				
Written and visual media				
Social media				
Corporate Website				
Interim and Annual Activity Reports		Four a year, once a year		
Sustainability Report		Once a year		
Indirect Economic Impact	Public Organizations	Audits	Throughout the year	
		Notifications		
		Meetings, interviews, collaborations		
		Corporate Website		
		Interim and Annual Activity Reports		Four a year, once a year
		Sustainability Report		Once a year
	Non-Governmental Organizations	Meetings, negotiations	Throughout the year	
		Joint projects		
		Participation in working groups		
		Memberships		
		Social media		
		Donations and Sponsorships		
		Written and visual media		
		Interim and Annual Activity Reports		Four a year, once a year
		Sustainability Report		Once a year
	Local Community	Corporate Website	Once a year	
		Social media		
		Written and visual media		
Corporate Social Responsibility Activities				
Donations and Sponsorships				
Interim and Annual Activity Reports		Four a year, once a year		

		Sustainability Report	Once a year
Regulatory Bodies	Regulatory Organizations with mandatory participation	Audits	Throughout the year
		Notifications	
		Interim and Annual Activity Reports	Four a year, once a year
		Sustainability Report	Once a year
	Regulatory organizations with voluntary participation	Corporate Website	Throughout the year
		3rd party audits	
		Notifications	
		Interim and Annual Activity Reports	Four a year, once a year
		Sustainability Report	Once a year